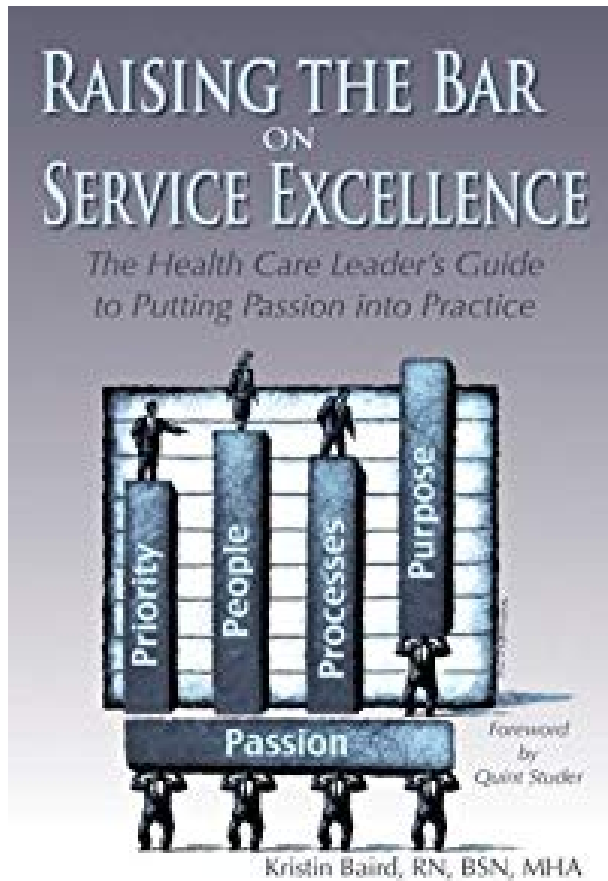


Raising the Bar on Service Excellence



Pages:	204
Goodreads Rating:	5.00
ASIN	B004QZ9XP8
Language	English
Author:	Kristin Baird
Genre:	Uncategorized
Published:	March 7th 2011 by eBookIt.com

[Raising the Bar on Service Excellence.pdf](#)

[Raising the Bar on Service Excellence.epub](#)

Raising the Bar on Service Excellence concentrates on five crucial leadership actions that will shift your organization from good to great. Once again, Baird pushes the reader out of the theory mode and into action. Each chapter features case examples and concludes with specific leadership action steps that will bring the organization closer to living the mission, vision, values and brand promise.